

## AMI 2013 AWARDS FOR MARKETING EXCELLENCE

The Sir Charles McGrath Award presented to Harold Mitchell AC



Harold Mitchell is the founder of Mitchell & Partners. Since its beginning in 1976, the company has evolved to become the largest media and communications group in Australia today, with a growing presence in New Zealand and across the Asia-Pacific region.

Harold's activity in the wider community is outstanding; he currently holds a number of roles as president and executive of various community and charitable organisations and committees including Chairman of CARE Australia; Chairman of the Melbourne Symphony Orchestra; Chairman of TVS, Vice President of Tennis Australia; Chairman of The Florey Institute of Neuroscience and Mental Health, Board Member of New York Philharmonic and Non-Executive Director of Crown Limited. In 2010 he was awarded the Companion of the Order of Australia 2010 for eminent service to the community through leadership and philanthropic endeavours in the fields of art, health and education and as a supporter of humanitarian aid in Timor-Leste and Indigenous communities. He has received further recognition from Deakin University, RMIT and as Victorian Australian of the Year 2013.

# The Certified Practising Marketer of the Year Award presented to Simon McDowell, Chief Marketing Officer and Store Development Director, Coles Group Limited



Simon McDowell is Marketing & Store Development Director of Coles and a member of the Coles Board. Simon is responsible for leading every aspect of both functions across all the businesses, brands and store formats of the Coles Group. Simon joined Coles in 2009 as part of the management team brought together under CEO Ian McLeod to deliver the high profile Coles business turnaround for Wesfarmers. Simon has worked across the retail, media/entertainment, consumer packaged goods and advertising sectors with global companies including Sony and The Coca-Cola Company.

# Future Leader Award presented to Rebecca McSwiney, Online Marketing Manager, University of Southern Queensland



Rebecca graduated with a Bachelor of Business with distinction from the University of Southern Queensland (USQ), majoring in Marketing and minoring in Business Law. She has been employed in the USQ Marketing department since 2006. In her current role, Rebecca was promoted to a manager role at age 24, has launched new initiatives, presented at national conferences and executed five projects within twelve months. Rebecca has further contributed to the Australian marketing cohort by mentoring and inspiring young marketers both in her team and the wider Marketing and Student Attraction team.

# The Marketing Program of the Year is presented to *Shaking up the Category and Winning* | Clemenger BBDO Sydney



Outspent and outnumbered, and with declining revenue and share of voice, Hungry Jack's needed help. Clemenger found a new world solution to an age-old problem which delivered outstanding ROI and became a permanent part of Hungry Jacks' marketing mix. In a category where brand salience and ease of visitation are vital, Hungry Jack's was losing the battle on both fronts. And the business was suffering, with declines in both customer traffic and sales.

Something new was needed to encourage people past the competition and into Hungry Jack's, with a modest budget. The Hungry Jack's Shake & Win App was developed based on sound thinking and research encompassing shopper behaviour in the QSR category, the current communications environment and a deep understanding of Hungry Jack's consumers.

Executed through owned media, mobile banners and earned media, primarily via Facebook checkins, the app remains one of the most downloaded branded apps and number one in the free Food & Drinks section. The pilot project has since become a permanent pillar of the business without any subsequent investment and is still delivering additional, exponential profit

### 2013 Awards for Marketing Excellence Finalists and Winners

### **Brand Extension**

Capitalising on a High Profile Brand Clemenger Tasmania

The Biggest Breakthrough SMG Red / Seven West Media

scosa Disability Awareness Program scosa

Drop Dead Leggings
Official Clothing and Make Communications

Winner: Drop Dead Leggings | Official Clothing and Make Communications

### **Brand Revitalisation**

Signet's Own – Always Quality Signet

A New Mark for a New Era

AMP

Prepare for the Best BT Financial

Holding Redlich Repositioning and Rebrand Holding Redlich

Sargent – The Leaders in Rental and Maintenance Comm One

Hillross Financial Freedom Rebrand Hillross Financial Services

Stockland Presents My Funland Stockland Commercial Property

Teachers Mutual Bank Teachers Mutual Bank

Deakin University Brand Relaunch Deakin University

Sipahh Straws: From Failing Occasional Confectionery Club Trading and Distribution

How Steak Reclaimed it's Rightful Share of the Grill Meat and Livestock Australia

Helping Campbell's Sell Out Like Never Before Clemenger BBDO Sydney Crace Brand Refresh Grey Canberra

TIO, We're For Territorians
TIO and Sprout Creative

A Small Sacrifice
RSL and Make Communications

Save a Mainlander Red Jelly

Make Tomorrow Better Curtin University

Winner: Sipahh Straws: From failing occasional confectionary treat to high growth everyday health product within 6 months of relaunch | Club Trading and Distribution

### **Consumer Insight**

How Farmers Union Iced Coffee Mobilised it's Army of Fans to Share the Love Lion and AJF Partnership

Segmenting Customers to Deliver a Personalised Experience The Mercer Super Trust

Shopwise, Christmas 2012 Stockland Commercial Property

That's the Beauty of Tassal *Tassal* 

Get the Special Treatment St George

Next Best Offer Westpac

Sipahh Straws: The Exciting Consumer Insight Journey from Occasional Confectionary Treat to Pleasurable Everyday Health Product Club Trading and Distribution

Half a Million More Smiles Telstra and Vision Critical

Cringe the Binge Decoder

Developing an Inattention Road Safety Campaign: Research Excellence in Practice Colmar Brunton Research

State Trustees Becomes the First Public Trustee to Launch a Will Kit State Trustees

From Insight to Impact

### Winner: That's the Beauty of Tassal | Tassal

### **Corporate Social Responsibility**

ActewAGL's Community Support Program ActewAGL

Men in Uniform White Ribbon Day 2012 *ACT Policing* 

Hands on Health

Monash University – Faculty of Medicine, Nursing and Health Sciences

People's Choice Undies for Bowel Cancer People's Choice Credit Union

Projector Lamp Recycling Program InSight Systems

Taste Social Enterprise
The Benevolent Society

# Winner: Hands on Health | Monash University – Faculty of Medicine, Nursing and Health Sciences

### **Digital Marketing**

Bank of Melbourne – Melbourne Food and Wine Festival 2013 *Ogilvy Melbourne* 

Save a Mainlander Red Jelly

Drop Dead Leggings
Official Clothing and Make Communications

The New Dawn Komosion

Harvey Norman Taps into Behavioural Data to Improve Customer Engagement, Retention and Loyalty *Lyris APAC* 

Digital Platforms Drive Success Yahoo!7

Tyreright.com.au Tyreright Acer Racer First Impressions

DFR: Defence Broadcasts Defence Force Recruiting

Deakin University Business and Law Google+ Hangout with the Prime Minister Deakin University

Shaking up the Category and Winning Clemenger BBDO Sydney

Winner: Shaking up the Category and Winning |Clemenger BBDO Sydney

### **Education**

National Day of Action Against Bullying and Violence Queensland Department of Education, Training and Employment

Classroom Multi-user Digital Edition Fairfax Media

University of Sydney Business School's First MBA – 'Me, First. The MBA Re-Imagined. *The University of Sydney Business School* 

Deakin University Brand Relaunch Deakin University

The University of Sydney 'What Matters' Campaign The University of Sydney

Pong Is

Engine Group

Make Tomorrow Better Curtin University

Harness the Fire Clemenger Tasmania

Life Impact Campaign 2012 The University of Adelaide

La Trobe Make a Difference Campaign La Trobe University

Winner: La Trobe Make a Difference Campaign | La Trobe University

### **Experiential and Brand Experiences**

Open Day 2012
The University of Adelaide

Stockland Street Parties Stockland WA

A Place to Remember Graffiti Group

Tassie as Day Clemenger Tasmania

Bye Bye Bank Rage Heritage Bank

Qantas Sand Qantas

Hilton HHonors – Beds Across Australia Chieftain Communications

The ASUS 360 Experience Chieftain Communications

Mentos 'Mystery Flavour Reveal' Mentos and Play Communications

KIA Big Shot Yahoo!7

Arnott's Tim Tam – Truly, Madly Tim Tam Orchard *Mango* 

IPN GP Recruitment Campaign – A Team Behind You, Freedom in Front IPN Medical Centres

Hillross Financial Freedom Rebrand Hillross Financial Services

Denim Seeks Soulmate David Jones

Lambnesia
Meat and Livestock Australia

ChookTracker

BCM Partnership

How Creating a New Platform to Experience All Things Cricket Won Farmer's Union Iced Coffee Fans

Across the Nation

Lion Dairy & Drinks and Starccom MediaVest Group

Swisse Ellen DeGeneres Brand Campaign 2013 Swisse Wellness

Momentum Positive Energy Generator Momentum Energy

Mobile Medics

Defence Force Recruiting

### Winner: A place to Remember | Graffiti Group

### **Incentive Marketing**

Silver Chef Sales League Loyalty Program Silver Chef

Australia Post Lead Legends Program Australia Post

Mercedes-Benz 'Star Class' Synchro Marketing

### Winner: Australia Post Leads Legends Program | Australia Post

### **Internal Marketing**

Rebuilding Through Rebranding, Transitioning to Spiire Spiire

Hear our Safety Stories Transdev Australasia

The Swisse "CLED" Culture Leading to Success Swisse Wellbeing

Culture Counts: Bethanie Markets Internally Bethanie

Piecing it Together

Transdev

Weathering the Storm: Q-COMP's Internal Marketing For a Time of Uncertainty Q-COMP

The RACT Way RACT

BDO SA – BActive Campaign

BDO (SA)

Deloitte Australia's Seven Signals Deloitte Australia

Winner: The RACT Way | RACT

### **Marketing Communications – Business to Business**

Business.tas.gov.au

Department of Economic Development, Tourism and the Arts

WorkHealth: Good Health is Good for Business

Icon.pr

Funeral Alliance Solutions for Business Marketing Angels

Building the Lucky Country #2: Digital Disruption Short Fuse, Big Bang? Deloitte Australia

Helping Hands
George Patterson Y&R

Colour J75 Press Fuji Xerox Australia

### Winner: Funeral Alliance Solutions for Business | Marketing Angels

### **Marketing Communications – Business to Consumer**

Citibank Dining Program – Dining Domination Campaign Citibank Australia

Swisse – The Choice of the Australian Olympic Team Swisse Wellness

How Farmers Union Iced Coffee Mobilised its Army of Fans to Share the Love Throughout Australia. Lion and AJF Partnership

AAMI's Rhonda and Ketut – A Love Story *Ogilvy Melbourne* 

Account Consolidation – Dig it Up, Roll it Over *Mercer* 

How a 9 Month Old Brand Outperformed the Category When it Mattered the Most *Bupa Australia* 

Bidnow
SMG Red / Seven West Media

Mobile Medics

Defence Force Recruiting

Pledge to Quit with Nicabate GSK Consumer Healthcare

Helping Campbell's Sell out Like Never Before Clemenger BBDO Sydney

Shaking up the Category and Winning Clemenger BBDO Sydney

Funeral Alliance Solutions for Consumers

Marketing Angels and Catholic Cemeteries and Crematoria

Ostelin Strong Women
Sanofi Consumer Healthcare

School Leaver Campaign
The University of Adelaide

Real Mates Red Jelly

V/Line Guilt Trip Campaign V/Line Pty Ltd

Winner: AAMI's Rhonda and Ketut – A love story | Olgivy Melbourne

### Marketing on a Shoestring

Marketing on a Shoestring Arc @ UNSW

Cringe the Binge Decoder

How to Fill 65 Aged and Frail Assistance Packages With a \$1000 Budget Bethanie

A Good Apple Red Jelly

The Lone Nurse Graffiti Group

Winner: Cringe the Binge | Decoder

### **New Brand, Product and Service Launch**

Googong Brand Launch *Grey Canberra* 

The Australian – Introduction Digital Bundle Subscription Offers News Limited

Mobile Medic

Defence Force Recruiting

Leggo's Vine Ripe Pasta Sauce Simplot Australia

Colour J75 Press Fuji Xerox Australia

Shaking up the Category and Winning Clemenger BBDO Sydney

Introducing the HP ENVY x 2. 100% Notebook, 100% Tablet. 100% Both HP Australia

Launching the Funeral Alliance Solutions Service

Marketing Angels and Catholic Cemeteries and Crematoria

Hockey Queensland. Get into Hockey Major League Corporate Marketing

The Good Apple Red Jelly

State Trustees Legal Will Kit Product Launch State Trustees

Retirement Options Service Government Employees Superannuation Board

Winner: (Joint Winners) Leggo's Vine Ripe Pasta Sauce | Simplot Australia Retirement Options Service | Government Employees Superannuation Board

### **Social Marketing**

Taking Murdoch to the Masses Murdoch University

VicRoads: The Road to Respect

Icon

'Show Us Your Reason For Being Safe at Work' Clemenger Tasmania Get on Your Bike

Adelaide City Council

Crisis Communication – Australia Day Weekend *Brisbane City Council* 

Recycling@TheTop
City of Darwin

The SunSmart Blitz

Cancer Council NSW

Lifeline's 'Out of the Shadows and Into the Light' Campaign Lifeline Australia

Industry SuperFunds Joint Marketing Campaign Industry Super Network

Unsolved Homicides ACT Policing

Winner: Crisis Communication – Australia Day Weekend | Brisbane City Council

### **Sponsorship**

ACT Policing 'Takes It's Chances' With Skyfire ACT Policing

Australian Made Summer of Tennis McGuire Marketing

Australian Open Sponsorship *Yahoo!7* 

Qantas at the 2013 Formula 1 Australian Grand Prix Qantas Airways

Volkswagon Big Red Car Auction *Mango* 

Swisse Sponsorship Strategy Swisse Wellness

Sponsorship Acquisitions Momentum Energy

Qantas – QF2012 Qantas Airways

Deloitte and TEDx SouthBankWomen Sponsorship

### Deloitte Australia

Be Safe, Be Seen Cycling Road Safety Campaign Motor Accident Commission

2013 MyState Australian Wooden Boat Festival *MyState* 

Arrive in Style to Grace Kelly: Style Icon with V/Line V/Line Pty Ltd

Taking Murdoch to the Masses *Murdoch University* 

Winner: Arrive in Style to Grace Kelly: Style Icon with V/Line Pty Ltd

### **Sustainable Marketing**

ClimateSmart Home Service *LGIS* 

Natural Gas
Pulse Marketing

Winner: ClimateSmart Home Service | LGIS

### **Loyalty Programs**

Howards Storage World Loyalty Program Howards Storage World

Business Builders Gold Loyalty Programme *Taylors Wines* 

Mater Mothers Loyalty Program Mater Health Services

Black Label by Mirvac *Mirvac* 

Bayer's Customer Loyalty Program: AMPLIFY Bayer

Winner: Howards Storage World Loyalty Program | Howards Storage World

The Australian Marketing Institute gratefully acknowledges the support of the following sponsors for this event:

# graetzmedia

